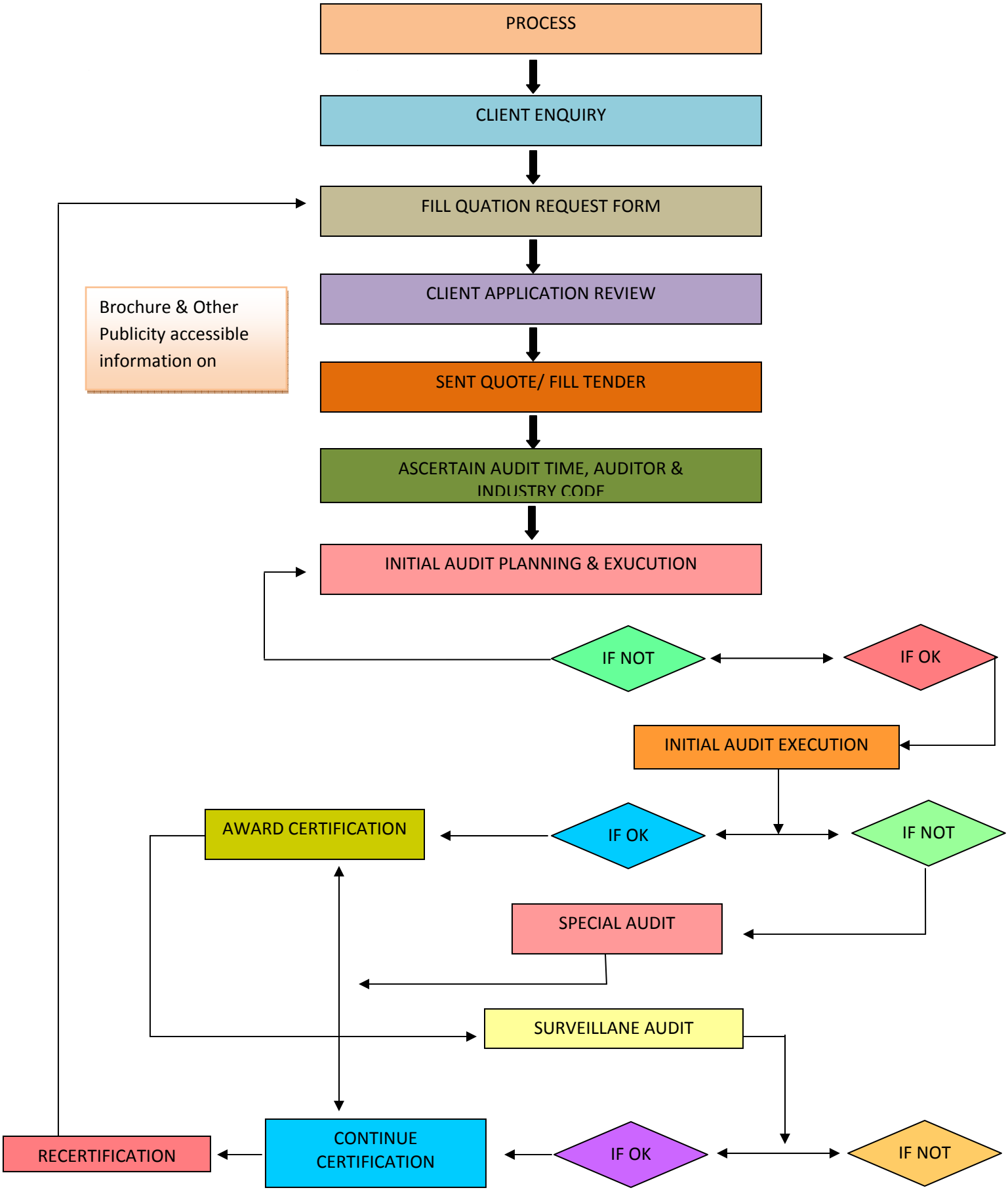Certification Process Flow Chart